



The UK's electrical safety experts

Product Safety Services





Product Safety Services

Step 1.

If your business has any specific problem with regards to electrical product safety, contact Electrical Safety First by emailing **stephen.curtler@electricalsafetyfirst.org.uk**

Step 2.

We will arrange a free consultation meeting with you to help understand and discuss the issues which are affecting your business.

Step 3.

Our product safety experts will work with you and tailor our services to your specific business needs. We will support you to deliver safer products for your customers.



Who we are:

Electrical Safety First is the UK charity dedicated to reducing deaths and injuries caused by electrical accidents. Our aim is to ensure everyone in the UK can use electricity safely.

We campaign on behalf of consumers and electrical trade professionals to improve safety regulation and ensure safety messages are appropriate, up to date and well communicated.

We provide expert information and advice to help people protect themselves from faulty, damaged, sub-standard, and poorly maintained electrical installations and electrical appliances.

***We are recognised by government and industry
as the leading campaigning charity and technical
authority on electrical safety.***





What we can do for you:

We offer a range of consultancy services designed to support organisations who are involved at any point in the supply chain in the retail of electrical products and appliances.

We have a team of product safety experts who specialise in advising our clients on best practice procedures to ensure the products they manufacture and retail meet relevant UK standards and reduce the risk of them causing injury to end users. To achieve this we can support organisations with the following:

- **Risk assessment services**
- **Independent product testing**
- **Electrical product sourcing and buying processes**
- **Product safety training**

All of our work is undertaken in the strictest of confidence so your organisation can be safe in the knowledge that your information will not be passed on to third parties. We are an independent organisation ensuring all advice and guidance delivered remains completely impartial.

Take a look over the following pages to find out more about the services we can offer to support your business to deliver safer products.

Risk assessment services

This service is aimed at organisations operating in the electrical product sector who have received incident reports from consumers, retailers, social media channels or authorities (e.g trading standards). Alternatively they may have identified an issue through internal quality checks and therefore need to determine what level of risk a product presents to users and what level of corrective action (if any) should be taken. Corrective action may include product modification, instruction modification, market withdrawal or product recall.

Following the recognised RAPEX format and under full confidentiality we can undertake risk assessments directly or perform an independent third party check of your in-house risk assessment.

We can also review the suitability of pre-market risk assessments, which post April 2016 are required by law to be provided in the Technical File prior to placing electrical products on the market.

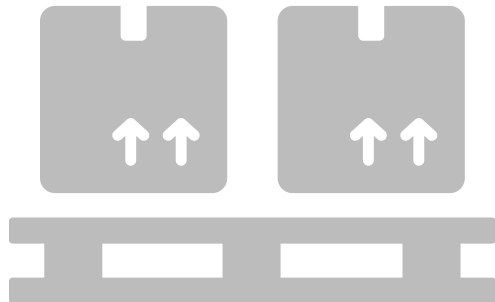


Product testing

This service is designed primarily for importers wanting added confidence that their electrical products are safe and compliant prior to placing them on the market, supplementary to testing carried out by a third party and/or to support in-house market surveillance processes or to aid incident investigation.

With access to a range of test houses we will put your products through rigorous testing procedures to ensure they meet relevant electrical safety standards. On completion a report will be produced detailing outcomes from the test procedures, including recommendations to enhance the safety of the product where applicable or advise on the action needed to bring the product into compliance.

“...importers wanting added confidence that their electrical products are safe and compliant prior to placing them on the market”

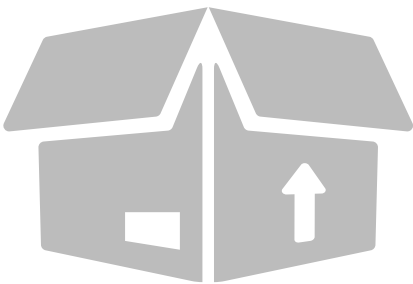


Electrical product sourcing and buying processes (due diligence)

Having effective due diligence procedures is an essential defence mechanism for demonstrating compliance with European Directives and UK law.

“...development or auditing of due diligence systems in support of their sourcing and purchasing processes...”

This service is intended for importers and retailers seeking assistance in the development or auditing of due diligence systems in support of their sourcing and purchasing processes, including training management and staff in their application and implementation.



Product safety training

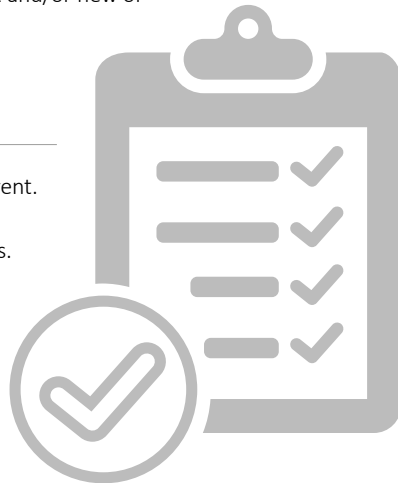
We can provide training on all aspects of electrical product safety, from maintaining EC regulatory compliance and UK product safety law to learning about risk assessment methodology and understanding technical documentation, including EC Declaration of Conformity, Standards and laboratory test reports.

We can provide a gap analysis of your recall process or help you develop a process to ensure that you are recall ready to PAS 7100.

Electrical Safety First can design and deliver training packages for market surveillance authorities, manufacturers, importers and retailers that are tailored for management and/or new or experienced staff members.

Bespoke solution

We understand that all organisations are different. Therefore all of our services will be tailored solutions to suit your individual business needs. If the advice or guidance you require has not been detailed in this brochure, please contact us and we can discuss an approach to help solve your organisation's requirements.





If you require any further information or would like to discuss your business needs, contact us now to arrange a free opening consultation meeting.

E: stephen.curtler@electricalsafetyfirst.org.uk

W: www.electricalsafetyfirst.org.uk/productsafety